

Wednesday 25 October 2017

Session 1 - Introduction and General Tutis User Advisory Forum Webinar 2017

Chris Wright CEO

Simplifying compliance in a complex world



Welcome and Webinar Protocol

- Please actively participate and provide feedback
- Please have your microphone on mute when not talking
- Use Chat to advise you want to talk
- Any issues let us know by voice or text (chat)
- We will keep <u>strictly</u> to the schedule
- Complete the webinar feedback form & return to Tutis
- A copy of the slides will be available on the Tutis Knowledgebase



Webinar Structure

Agenda 10 sessions across two parts, with a break

- Part 1 (70min)
 - Welcome & Tutis Update
 - Services, Training and Support update
 - Customer Case Study
 - RTO & Resources industry trends & discussions
- Break (20min) Tea/Coffee/Sandwich...
- Part 2 (60min)
 - Tutis Product update and demonstration
 - Top 5 product requests
 - High-Level Product Roadmap Plans & Discussion
 - Wrap-up





Introductions.

Simplifying compliance in a complex world



Forum Purpose

Provide a forum to discuss:

- Business challenges and their solutions
- Suggestions for improvements and enhancements directly with the Tutis team

Provide a forum to:

- Network with others in the industry
- Present Tutis updates, plans and product roadmap

Anything else?





Agenda Part 1 - 10am to 11:10am (70min)

- S1. 10am Introduction and General Update Chris 10min
- S2. 10:10am Services, Training and Support update Heather 10min
- S3. 10:20am Resources Industry Issues Jim Munro, CEO, RTC 15min
- S4. 10:35am Case Study from industry Middlemount South by Fiona Munro (for Steve Allen, Safety & Training Superintendent, Foxleigh) 10min
- S5. 10:45am RTO Industry Issues Daniel Wolff, Principal, Capstone 15min
- S6. 11am: Industry Issues Question & Answer Session Chris 10min
- >>> Break 11:10 to 11:30 (20min) <<<



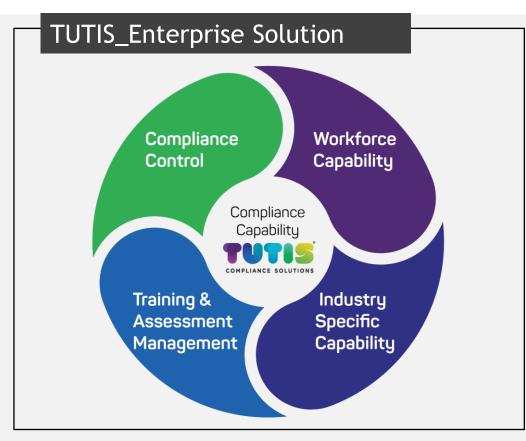
Agenda Part 2 - 11:30am to 12:30am (60min)

- S7. 11:30 to 12:00midday Product Update & Demo Heather & Igor 30min
- S8. 12 to 12:20 Top 5 Product Requests 2 each Chris 15min (new functionality, not minor incremental enhancement)
- S9. High-level Roadmap Plans & Discussion Chris 10min
- S10. Wrap-up Chris 5min



Tutis - General Update

- Market trends
 - RTO and Enterprise markets
- Service & Support Improvements
 - Managed Service focus
 - Customer Support upgrade
- Product Upgrades
 - Major changes eg Participant User Interface
 - Many minor changes
 - Requests from last year's User Forum
- Re-positioning
 - Supplier of Cloud based solutions under a managed service model
 - Focus on helping customer actually <u>achieve</u> potential benefits
 - Same benefit objectives, updated wording





Benefit Pillars - Assurance is...

Tutis' four key pillars of assurance (benefits) same benefit objectives

1. Managed Compliance Risk

Improved compliance across

- Statutory & Regulatory requirements including WHS/OHS
- Industry Standards and Codes of Practice
- Corporate Strategic Alignment and Corporate Policy
- » Cultural, Ethical and Community Standards (reputational risk)

Audit readiness and transparency

2. Reduced Complexity

- Easy-to-use functions and <u>automated</u> processes
- Training, competency assessment and authorisation activities automatically tracked and accessible

3. Optimised Running Costs

- » Improved training effectiveness
- Increased workforce agility and productivity

4. Delivered Paperless

» Reduced paperwork or, if desired, paperless







Our mission is to take the complexity and risk out of compliance management.

Simplifying compliance in a complex world

